

Attorney's Docket No.: 16366-012001

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Beckman et al. Art Unit : 2143
Serial No. : 09/704,016 Examiner : Phuoc H. Nguyen
Filed : November 1, 2000
Title : SYSTEM AND METHOD OF INTELLIGENT QUEUING


Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF OCTOBER 4, 2004

Please amend the above-identified application as follows:

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

February 4, 2005
Date of Transmission
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PATENT APPLICATION FEE DETERMINATION RECORD
Substitute for Form PTO-875

Application of PTO Control Number

9. 104016

CLAIMS AS FILED - PART I

(Column 1)

(Column 2)

SMALL ENTITY

OR

OTHER THAN
SMALL ENTITY

| FOR | NUMBER FILED | NUMBER EXTRA |
|---|--------------|--------------|
| BASIC FEE (37 CFR 1.16(a)) | | |
| TOTAL CLAIMS (37 CFR 1.16(c)) | minus 20 = | * |
| INDEPENDENT CLAIMS (37 CFR 1.16(b)) | minus 3 = | * |
| MULTIPLE DEPENDENT CLAIM PRESENT (37 CFR 1.16(d)) | | |

| RATE | FEE |
|-------|-----|
| | \$ |
| X \$ | = |
| X \$ | = |
| + \$ | = |
| TOTAL | |

| RATE | FEE |
|-------|-----|
| | \$ |
| X \$ | = |
| X \$ | = |
| + \$ | = |
| TOTAL | |

* If the difference in column 1 is less than zero, enter "0" in column 2.

CLAIMS AS AMENDED - PART II

(Column 1)

(Column 2)

(Column 3)

SMALL ENTITY

OR

OTHER THAN
SMALL ENTITY

| AMENDMENT A | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST NUMBER PREVIOUSLY PAID FOR | PRESENT EXTRA |
|---|---|---|------------------|
| Total (37 CFR 1.16(c)) | 34 | 58 | = |
| Independent (37 CFR 1.16(b)) | 5 | 9 | = |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) | | | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 25 | |
| X \$ 100 | |
| + \$ 180 | |
| TOTAL ADD'L FEE | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 50 | |
| X \$ 200 | |
| + \$ 360 | |
| TOTAL ADD'L FEE | |

| AMENDMENT B | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST NUMBER PREVIOUSLY PAID FOR | PRESENT EXTRA |
|---|---|---|------------------|
| Total (37 CFR 1.16(c)) | | | = |
| Independent (37 CFR 1.16(b)) | | | = |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) | | | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 25 | |
| X \$ 100 | |
| + \$ 180 | |
| TOTAL ADD'L FEE | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 50 | |
| X \$ 100 | |
| + \$ 360 | |
| TOTAL ADD'L FEE | |

| AMENDMENT C | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST NUMBER PREVIOUSLY PAID FOR | PRESENT EXTRA |
|---|---|---|------------------|
| Total (37 CFR 1.16(c)) | | | = |
| Independent (37 CFR 1.16(b)) | | | = |
| FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIM (37 CFR 1.16(d)) | | | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 25 | |
| X \$ 100 | |
| + \$ 180 | |
| TOTAL ADD'L FEE | |

| RATE | ADDI- TIONAL FEE |
|--------------------|------------------------|
| X \$ 50 | |
| X \$ 100 | |
| + \$ 360 | |
| TOTAL ADD'L FEE | |

* If the entry in column 1 is less than the entry in column 2, write "0" in column 3.

** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 20, enter "20".

*** If the "Highest Number Previously Paid For" IN THIS SPACE is less than 3, enter "3".

The "Highest Number Previously Paid For" (Total or Independent) is the highest number found in the appropriate box in column 1.

This collection of information is required by 37 CFR 1.16. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.